

March 29/23

Hello from KNK Lawn Care and Pest Control!

We are beyond excited with this acquisition! I just wanted to include a quick letter to introduce myself and provide you with my personal contact information.

My name is Matt Mulholland. My wife and I purchased KNK in 2017. I had actually worked for KNK for 3 years for the old owner back when I was attending university. I grew up in Southampton and then left for a number of years for university and to travel/study. I ended up back in Saugeen Shores and was a Police Officer/Detective there for 17 years. I stepped away from policing in 2018 and have been operating KNK Lawn Care since. My wife, Melissa and I currently live in Port Elgin and have 2 children (13 and 9 years old). We love our communities more than anything and do everything we can to give back as much as possible.

I understand that some might have used our services in the past. I wanted to personally reach out to you and inform you that customer service and satisfaction is our number one priority. My personal email will be included at the bottom, just in case anyone would like to discuss anything or provide any comments. I believe communication is most important. We strive to be the best lawn care and pest control company out there, so any feedback (positive or negative) is greatly appreciated.

I also wanted to announce that we now also offer Pest Control! From spiders to house flies, cluster flies, wasps, rodents, all crawling insects, we do it all. There will be special pest control discounts offered to customers that also have a lawn care program with us. To help us provide you with the best service possible, we have 3 full time office staff, 2 lawn care managers, 2 estimators, 8 pest control exterminators and 16 lawn care exterminators and technicians.

We are in the process of updating our website to include new services along with Pest Control. Please follow us on Facebook and Instagram as well! If you have any questions or concerns, please don't hesitate to reach out. I know this might be an unwelcomed change to some, as I know Future Lawn was an amazing company. I do want to assure you that we want to earn your business and work together as a team.

Thank you!

Matt Mulholland Owner/Operator <u>Matt@knklawncare.com</u> KNK Lawn Care and Pest Control www.knklawncare.com